



NOT FOR EDITING

Effective Date: April 10, 2026

CLICKHOUSE CLOUD ADDENDUM

THIS **CLICKHOUSE CLOUD ADDENDUM** (“**ADDENDUM**”) IS INCORPORATED INTO THE CLICKHOUSE GENERAL TERMS AND CONDITIONS OR OTHER APPLICABLE AGREEMENT BETWEEN CLICKHOUSE AND CUSTOMER AND GOVERNS CUSTOMER’S USE OF CLICKHOUSE CLOUD. THIS ADDENDUM BECOMES EFFECTIVE UPON THE EARLIER OF YOUR ACCEPTANCE OF THE AGREEMENT OR THE DATE YOU START USING CLICKHOUSE CLOUD (“**ADDENDUM EFFECTIVE DATE**”).

EXCEPT AS OTHERWISE MODIFIED IN THIS ADDENDUM, ALL OTHER TERMS AND CONDITIONS OF THE GENERAL TERMS WILL REMAIN IN FULL FORCE AND EFFECT. ALL CAPITALIZED TERMS NOT DEFINED IN THIS ADDENDUM WILL HAVE THE MEANING GIVEN TO THEM IN THE GENERAL TERMS. ON AND AFTER THE ADDENDUM EFFECTIVE DATE, ANY REFERENCE TO THE AGREEMENT MEANS THE AGREEMENT AS MODIFIED BY THIS ADDENDUM. IN THE EVENT OF A CONFLICT BETWEEN THE TERMS OF THIS ADDENDUM AND THE TERMS OF THE AGREEMENT LESS THIS ADDENDUM, THE TERMS OF THIS ADDENDUM WILL PREVAIL FOR THE PURPOSES OF CLICKHOUSE CLOUD.

1 **ADDITIONAL DEFINITIONS.** The following definitions will apply to this Product Addendum, where applicable:

1.1 “**Acceptable Use Policy**” means ClickHouse’s acceptable use policy located at: <https://clickhouse.com/legal/agreements/acceptable-use-policy>.

1.2 “**AI Data**” means data generated or collected through Customer’s or Authorized Users’ use of an AI Feature, including inputs, outputs, logs, and other metadata, but excluding the direct results of querying Content.

1.3 “**AI Feature**” means any feature of ClickHouse Cloud that uses generative artificial intelligence models to generate novel outputs (such as code, text, or other content) in response to user inputs.

1.4 “**ClickHouse Cloud**” means ClickHouse’s cloud-based database management system as-a-service.

1.5 “**ClickHouse Cloud Credit**” means a unit of credit toward Customer’s usage of ClickHouse Cloud equal to one (1) US dollar, to be applied based on ClickHouse’s then-current published price list.

1.6 “**Data Processing Agreement**” or “**DPA**” means the ClickHouse Customer Data Processing Addendum located at: <https://clickhouse.com/legal/agreements/data-processing-addendum/>, or, where applicable, any DPA signed by the parties and attached as an Exhibit hereto.

1.7 “**Service Level Agreement**” means ClickHouse service level agreement for ClickHouse Cloud set forth at <https://clickhouse.com/legal/agreements/service-level-agreement>.

2 **CLICKHOUSE PROVISION AND CUSTOMER USE OF CLICKHOUSE CLOUD**

2.1 **Provision of ClickHouse Cloud.** During an applicable Order Form Term, and subject to the terms and conditions of the Agreement, ClickHouse will provide to Customer, and Customer is hereby granted the right to access and use ClickHouse Cloud.

2.2 **Service Level Agreement.** The provision of ClickHouse Cloud is subject to the Service Level Agreement. ClickHouse may modify the Service Level Agreement from time to time, provided that no such modification will result in a material diminution during the Order Form Term of the service level described in the Service Level Agreement as of the start date on an applicable Order Form Term.

2.3 **Suspension.** ClickHouse may suspend Customer’s access to ClickHouse Cloud if (i) undisputed amounts owed to ClickHouse by Customer or Reseller are more than thirty (30) days past due, and ClickHouse has provided Customer or Reseller (as applicable) with at least ten (10) days prior written notice (email to the billing contact listed in Customer’s Account sufficient) that payment is overdue, (ii) Customer’s use of ClickHouse Cloud materially degrades the performance of ClickHouse Cloud for other customers or presents a material security risk, or risks causing material harm to ClickHouse or its other customers, (iii) Customer uses ClickHouse Cloud in violation of the applicable usage restrictions in this Agreement or this Addendum, or (iv) where ClickHouse is required to do so by applicable law. Notwithstanding the foregoing, ClickHouse will use its commercially reasonable efforts to provide Customer with reasonable prior written notice (email to the billing contact above sufficient) of any suspension, work diligently with Customer to resolve the underlying issue, and restore Customer’s access to ClickHouse Cloud promptly following resolution of the underlying issue.

2.4 **Customer’s Use of ClickHouse Cloud.**

2.4.1 **Additional Restrictions on Use.** Customer shall not: (i) use ClickHouse Cloud to process any protected health information (as defined by the Health Insurance Portability and Accountability Act of 1996) without first entering into a Business Associate Agreement with ClickHouse or (ii) use ClickHouse Cloud in violation of the Acceptable Use Policy.

2.4.2 **Usage Data.** ClickHouse collects tracking and operational data related to Customer’s use of ClickHouse Cloud, including query logs, metadata (object definitions and properties) and feature usage information (“**Usage Data**”). For the avoidance of doubt, Usage Data does not include any Confidential Information (including Content) of Customer, and will not be shared with third parties (excluding ClickHouse Affiliates, contractors and service providers) in a form that identifies Customer or an individual. ClickHouse owns all right, title and interest in and to Usage Data, which it reproduces, uses, modifies and adapts to provide, maintain, protect, improve, support, and bill for Customer’s use of ClickHouse Cloud.

3 PURCHASE OF CLICKHOUSE CLOUD CREDITS

3.1 Purchase and Use of ClickHouse Cloud Credits. Customer's use of ClickHouse Cloud will be charged against available ClickHouse Cloud Credits that have been purchased by Customer. Fees for use of ClickHouse Cloud outside an Order Form Term will be billed to Customer monthly in arrears at then-current rates.

3.1.1 Overconsumption. Where Customer has used all ClickHouse Cloud Credits under an applicable Order Form prior to the end of the Order Form Term, Customer may purchase additional ClickHouse Cloud Credits under a new Order Form. In the event that prior to the end of an Order Form Term Customer uses the ClickHouse Cloud in excess of ClickHouse Cloud Credits purchased under the applicable Order Form, Customer will be charged list price of one (1) US Dollar per ClickHouse Cloud Credit, and Customer will be billed for such usage monthly in arrears, provided that ClickHouse may bill Customer more frequently for fees accrued if ClickHouse reasonably believes there is a risk of non-payment.

3.1.2 Underconsumption. Unused ClickHouse Cloud Credits purchased under an Order Form expire at the end of an applicable Order Form Term, unless Customer enters into a new Order Form prior to the expiration of the applicable Order Form Term with an annual committed spend amount that is equal to or greater than the prior Order Form, in which case such Credits will be rolled over to such new Order Form.

3.2 Restrictions on Use of ClickHouse Cloud Credits. ClickHouse Cloud Credits may only be used with ClickHouse Cloud, and may not be exchanged for any other type of credit ClickHouse may offer or redeemed for use with other products and services.

4 AI FEATURES

4.1 AI Data. ClickHouse may use AI Data to provide, support, and improve ClickHouse products and services, but not to train or fine-tune artificial intelligence models. Customers may opt out of ClickHouse's use of AI Data for product and service improvement on a go-forward basis via an administrative setting in Customer's Account.

4.2 Disclaimer of Warranties. OUTPUTS GENERATED BY, AND AUTOMATED OR AGENTIC ACTIONS PERFORMED BY, AI FEATURES ARE PROVIDED "AS IS," WITHOUT ANY WARRANTIES OR GUARANTEES OF ACCURACY, COMPLETENESS, APPROPRIATENESS, OR RELIABILITY.

5 CUSTOMER CONTENT; DATA PROCESSING

5.1 Customer Responsibility for Content and Content Retrieval. Customer is solely responsible for deleting or retrieving Content from ClickHouse Cloud prior to termination or expiration of an Order Form Term, and Customer acknowledges that backups, caching or references of or to deleted Content may take up to fifteen (15) days to be permanently deleted.

5.2 Data Processing. The parties agree to comply with the DPA.

6 Indemnification Obligations of Customer

6.1 Obligations of Customer. Except with respect to a matter addressed under Section 8.1 of the General Terms, Customer will, at its expense (i) defend, or at its option settle, but subject to ClickHouse's prior written consent, not to be unreasonably withheld, a claim brought against ClickHouse, its contractors, suppliers, and licensors, or their respective directors, officers, employees and agents, arising out of or related to Customer's use of ClickHouse Cloud in violation of applicable law or which results in the alleged infringement of the intellectual property rights of any third party, and (ii) indemnify ClickHouse against and pay (1) any settlement of such claim or (2) any damages finally awarded to such third party by a court of competent jurisdiction as the result of such claim.

6.2 Conditions. The conditions in Section 8.4 of the General Terms shall apply to Customer's obligations in Section 6.1 of this Addendum.